

Delaware County Department of Job and Family Services Dashboard

Income Maintenance Measures (Q1) 2018

Performance Measures	Performance Goal	Previous Quarter	Current Quarter	Change	Current Quarter Measure
		(Q4) 2017	(Q1) 2018		
<b>Supplemental Nutrition and Assistance Program Timeliness (SNAP)</b> SNAP timeliness report measures all cases that are opened/approved and the 30th day (7th day expedited) falls within the reporting month. This includes 30-day cases and 7-day expedited cases. The cases that are opened timely are those cases that are opened on or before the 30th day (7th day expedited) in the report month.	95.00%	89.00%	93.75%	4.75% ↑	

Children Services Measures (Q1) 2018

Performance Measures	Performance Goal	Previous Quarter	Current Quarter	% Change	Current Quarter Measure
		(Q4) 2017	(Q1) 2018		
<b>Children Services Investigation Timeliness (Alternative Response)(AR)</b> The Public Children Services Agency (PCSA) shall complete the report disposition and arrive at a final case decision no later than forty-five days from the date the PCSA screened in the referral as a child abuse and/or neglect report. The PCSA may extend the time frame by a maximum of fifteen days if information needed to determine the report disposition and final case decision cannot be obtained within forty-five days and the reasons are documented in the case record.	100.00%	86.00%	91.60%	5.60% ↑	
<b>Children Services Investigation Timeliness (Traditional Response)(TR)</b> The PCSA shall complete the report disposition and arrive at a final case decision no later than forty-five days from the date the PCSA screened in the referral as a child abuse and/or neglect report. The PCSA may extend the time frame by a maximum of fifteen days if information needed to determine the report disposition and final case decision cannot be obtained within forty-five days and the reasons are documented in the case record.	100.00%	87.00%	90.30%	3.30% ↑	
<b>Absence of Recurrence Of Maltreatment</b> Of all the children who were victims of a substantiated or indicated report of maltreatment during a 12-month reporting period, what percent were not victims of another substantiated or indicated maltreatment allegation within 12 months of their initial report. (resource-Child Protection Oversight & Evaluation (CPOE) review reports)	90.90%	89.25%	89.60%	0.35% →	
<b>Comprehensive Visitation Report</b> The custody population includes children who are in the custody of a PCSA and/or adults associated to those children. The non-custody population includes children who are not in the custody of a PCSA who have an active case plan or who are members of an Ongoing AR/TR or Adoption case and/or the adults associated to those children.	95.00%	88.09%	89.09%	1.00% ↑	

Workforce Development Measures (Q1) 2018

Performance Measures	Performance Goal	Previous Quarter	Current Quarter	% Change	Current Quarter Measure
		(Q4) 2017	(Q1) 2018		
<b>Area 7 Performance Measurements (Adults)</b> Employment 2nd quarter after exit, Employment 4th quarter after exit, Median earnings second quarter after exit, Retention, Credential attainment, Measurable skill gains.	Meet	Meet	Meet	→	
<b>Area 7 Performance Measurements (Dislocated Workers)</b> Employment 2nd quarter after exit, Employment 4th quarter after exit, Median earnings second quarter after exit, Retention, Credential attainment, Measurable skill gains.	Meet	Meet	Fail	↓	
<b>Area 7 Performance Measurements (WIOA Youth)</b> Workforce Innovations and Opportunities Act (WIOA) Youth: Education, training, or employment 2nd quarter after exit; Education, training, or employment 4th quarter after exit; Median earnings, Retention, Credential attainment, Measurable skill gains.	Meet	Exceed	Exceed	→	

Performance goals are measured to show percentage toward achieving 100% of the goal



≥100% = green (meeting or exceeding goal)

85.01% - 99.99% = yellow (within 15%)

≤85% = red (more than 15%)



DELAWARE COUNTY Ohio



% Change > 1%



-1% ≤ % Change ≤ 1%



% Change < -1%