



Important Information about Your Child's School Meals

If you have a child in kindergarten through twelfth grade in your household who was receiving free or reduced-price meals while in school, your child is eligible for the Pandemic Electronic Benefit Transfer (P-EBT) program to receive Supplemental Nutrition Assistance Program (SNAP) benefits as a result of the school closure.

What are the benefits the child will receive?

The amount of benefits is \$5.70 per child for each school day the child was eligible for free or reduced-price meals between March 17, 2020 through May 29, 2020.

Do I have to accept the card and use it?

- » No, your participation in the program is voluntary.
- » If you choose not to participate, please dispose of your card by cutting through the magnetic stripe on the card and discard the card in a secure manner.
- » If you do not want the card, you will not be able to redeem the food benefits, nor can you transfer the card to someone else.

If you have any questions,
please contact 1-866-244-0071.

How can I use these benefits?

These benefits can be used to buy food items at grocery stores/retailers that accept the Ohio Direction Card (also referred to as an EBT card).

If the child is a current SNAP recipient:

- » By the end of May, the P-EBT benefits may be added to the SNAP account the child is active on.
- » If the child was unable to be matched to his or her active SNAP account, you will be sent a P-EBT card in the child's name.

If the child is not a current SNAP recipient:

- » By the end of May, a preloaded P-EBT card will be mailed. The card will be in the child's name, not the parent or guardian's name.
- » To activate the P-EBT card, call the phone number on the back of the card. You will need the EBT card number on the front of the card, your zip code, and the date of birth of the child named on the card. You will need to enter the last 4 digits of the child's Social Security Number when prompted. Then you will need to set a four-digit pin number.

1. What is Pandemic EBT (P-EBT)?

The federal Families First Coronavirus Response Act of 2020 provides the Secretary of Agriculture authority to approve States to implement a temporary program called Pandemic-Electronic Benefit Transfer (P-EBT). P-EBT provides children in kindergarten through twelfth grade eligible for free or reduced-price meals with Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps) benefits. The program is administered by the Ohio Department of Job and Family Services and the Department is partnering with the Ohio Department of Education (ODE) to ensure children and families receive this important benefit. All children eligible for free and reduced-price meals are eligible for these benefits, not only children currently in receipt of SNAP. This includes all students that are enrolled at a school that falls under the free and reduce priced meals community eligibility option.

2. How much will an eligible child receive?

Each child is eligible for \$5.70 (the federal reimbursement rate for breakfast and lunch) for each day a school is closed due to COVID-19. For children eligible for free and reduced-price meals as of March, the total amount will be \$302.10. For children eligible for free and reduced-price meals as of April, the total amount will be \$239.40.

3. How are P-EBT benefits issued?

ODJFS obtained a list of all of Ohio children eligible for free and reduced-price meals, and will issue the benefits through the EBT vendor. County agencies will not be processing any applications for this program. The benefits will be provided on an electronic benefit transfer (EBT) card that is mailed to the families which they can then use to buy food at local grocery stores. If an eligible child is currently NOT in receipt of SNAP, the P-EBT benefits will be issued on a special P-EBT card in the child's name and mailed to the family. If an eligible child is *currently in receipt of SNAP*, the P-EBT benefits will be issued directly to the existing account and will be available on their SNAP EBT card. If the child cannot be matched to an existing account, a P-EBT card will be mailed to the family. If the child has previously been on SNAP, but is not currently, he or she will receive a P-EBT card. Each child will receive a P-EBT card; benefits of siblings will not be grouped onto one card.

3. When will PEBT benefits be available on the SNAP EBT or special P-EBT card?

The PEBT benefits will be available in SNAP accounts (for children currently on SNAP) by the end of May 2020. P-EBT cards will also be mailed to non-SNAP families at this time.

4. How do I know if a child is eligible for P-EBT benefits?

If a child was eligible for free and reduced-price meals as of 4/29/20 as determined by the school, they are eligible for P-EBT benefits.

5. How will families with eligible children be notified they are eligible for P-EBT?

A flyer will be emailed to the families from the child's school. The flyer will explain the program, why the child is eligible, how benefits can be used, pin set up, opt out language, and notification that the card and benefits are non-transferable. Ohio will also communicate about the program through social media, our eligibility system, websites, as well as a press release. Additionally, the EBT vendor will include a single Interactive Voice Response (IVR) message on the cardholder IVR which will provide general information about P-EBT, including but not limited to information such as anticipated benefit delivery schedule and amount.

6. Can a family apply for P-EBT benefits?

No. P-EBT does not have an application. Any child eligible for free and reduced-price meals as of 4/29/20 should receive the P-EBT benefits.

7. Are there hearing rights for P-EBT?

No

8. How often will this benefit be issued?

The Federal Guidance at this time is that this will be a one-time issuance for the number of days the child will be out of school.

9. My school doesn't close until June but the benefit calculates to the end of May. Shouldn't I receive money for the days in June my child is out?

No, the state of Ohio determined the average close date for all schools in Ohio and used that date for all children.

10. How long will a family have access to the P-EBT benefits on the card?

The P-EBT benefits will be available for 12 months. If after 12 months, the P-EBT benefits have not been spent, they will be removed (expunged) from the account. Current SNAP households will still have access to their remaining SNAP benefits.

11. Who should a family contact if they have questions regarding P-EBT?

For general program questions or questions about benefits or the P-EBT card, please have the family contact the ODJFS customer service line at 1-866-244-0071.

If the family has questions about whether or not a child was eligible for free and reduced-price meals on or before April 29, 2020, they should contact their local school district.